

LMS Music Centres

Our Code of Conduct

Welcome to Lincolnshire Music Service Music Centre!

We are really pleased to welcome you to Lincolnshire Music Service Music Centres.

Music Centre is about **making music, meeting people, building confidence and being part of something together**. Whether you are here to play in an ensemble, sing, learn something new or simply enjoy making music with other people, we want everyone to feel welcome, included and safe.

To help make that happen, we have four simple expectations for everyone who attends Music Centre.

Our Music Centre Promise

BE PRESENT

I will be ready to make music and take part.

- I will arrive on time and be ready for my rehearsal.
- I will listen to the conductor, tutor and other members of my group.
- I will take part to the best of my ability and encourage others to do the same.
- I will keep my mobile phone switched off and safely stored for the whole time I am at Music Centre, including rehearsals, breaks and time between sessions.
- I will give my attention to the people and music around me.

Music Centre is our time to switch off from our phones and switch on to music! 🎵

BE RESPECTFUL

I will treat everyone with kindness and respect.

- I will be friendly, welcoming and considerate towards other young people and staff.
- I will respect people's differences, opinions, belongings and personal space.
- I will listen when someone else is speaking or making music.
- I will never bully, threaten, intimidate or deliberately upset another person.
- I will respect the school or other venue where my Music Centre takes place and follow its expectations.

- I will respect people's privacy and will not photograph, film or record anyone without their permission.

Everyone should feel that they belong at Music Centre. ❤️

❤️ **BE SAFE**

I will help to keep myself and others safe.

- I will follow instructions from LMS staff and venue staff.
- I will tell a member of staff if I am worried about something or someone.
- I will look after my own belongings, including my musical instrument and mobile phone.
- I will use equipment and facilities safely and responsibly.
- I will follow our allergy and food expectations.
- I will not bring nuts or food containing nuts to Music Centre.
- I will be mindful that someone else may have a serious allergy.
- I will not share food or drinks with other people.
- If I need help, I will ask a member of staff.

Looking after each other is everyone's responsibility.

🌟 **BE PART OF THE TEAM**

I will play my part in making Music Centre a great place to be.

- I will be positive and encourage other people.
- I will look after our rehearsal spaces and equipment.
- I will respect the music, time and effort that everyone puts into Music Centre.
- I will try my best, even when something is difficult.
- I will celebrate other people's achievements as well as my own.
- I will help create a Music Centre where everyone feels included and able to participate.

We sound better when we work together! 🎵

Looking After Each Other

Sometimes things don't go as planned. You might have a difficult day, disagree with someone, make a mistake or need some extra help.

That's okay.

If something is wrong, talk to us.

Our Music Centre staff are here to support you. You can speak to your Music Centre Lead, tutor or another member of the LMS team if you have a concern, feel unsafe, are worried about someone else or simply need someone to listen.

We will always try to listen, understand what has happened and help you to put things right.

Our Shared Responsibility

Being part of Music Centre means that we all have a responsibility to make it a positive experience.

Young people:

We ask you to follow this Code of Conduct and play your part in creating a safe, respectful and welcoming environment.

Staff:

We will treat you fairly and respectfully, listen to you and provide a safe and supportive environment in which you can learn and make music.

Parents and carers:

We ask you to support these expectations and encourage your child to play their part in the Music Centre community.

We know that everyone is different and that some young people may need additional support to meet these expectations. **We will always consider individual circumstances and make reasonable adjustments where appropriate.**

If Things Go Wrong

We understand that young people sometimes make mistakes or make choices that do not meet our expectations.

When this happens, our first response will be to **listen, understand and support**.

Depending on what has happened, we may:

- talk to you about what has happened;
- help you understand the impact of your actions;

- give you an opportunity to put things right;
- involve your parent or carer where appropriate; or
- take further action where behaviour is serious, repeated or puts someone else at risk.

Our aim is always to help you understand what it means to be part of the Music Centre community and to support everyone to enjoy making music together.

Our Music Centre Promise

When I come to Music Centre, I promise to:

BE PRESENT

I will be ready to make music and take part.

BE RESPECTFUL

I will treat everyone with kindness and respect.

BE SAFE

I will help to keep myself and others safe.

BE PART OF THE TEAM

I will play my part in making Music Centre a great place to be.

Together, we make the music. Together, we make Music Centre.

